



Patient Guide 2018/19

Georgetown Hospital

Milton District Hospital

Oakville Trafalgar Memorial Hospital

www.haltonhealthcare.com

PATIENT VALUES

Halton Healthcare is committed to providing exemplary patient experiences. Our patients and families have developed statements to guide the care they receive in our hospitals.

As a patient or family member I will:

Work with my healthcare team with patience and understanding.

Ask questions when I don't understand.

Give constructive feedback on how to improve my care.

Recognize that hospital staff are people with families too and should be treated with respect and dignity.

As a patient I expect:

COMPASSION

Be sensitive to my values, beliefs, and cultural practices.

Be patient with me and my family, show me empathy and kindness.

Listen and respond to my fears and concerns.

ACCOUNTABILITY

Provide me with a means of expressing my opinion, positive or negative, about my health care experience.

Provide me timely care reflective of best practices and standards.

Honour your commitment to honesty and transparency.

RESPECT

Preserve my dignity and honour my privacy.

Involve and educate me so that I may make informed decisions about my health.

Include me and those most important to me in my health care plan.



Welcome to Halton Healthcare

Whether you are here for an inpatient service or visiting a loved one, I welcome you to Halton Healthcare. Each of our three hospitals and community locations is built to serve the healthcare needs of the growing communities of Halton Region. Each has a rich history of service to the people who call Milton, Oakville and Halton Hills home.

This guide will provide you with the information you need to make your (or your loved one's) stay comfortable, safe and as successful as possible. Please take a moment to review it. As always, our physicians, staff and volunteers are here to help, should you need more information. You can also visit our website: **www.haltonhealthcare.com**

We pride ourselves on our record of excellence in community healthcare and look forward to the opportunity to provide you with an exemplary patient experience.

Yours truly,

A handwritten signature in dark ink, appearing to read 'Denise Hardenne', written in a cursive style.

Denise Hardenne
President & CEO

Halton Healthcare Hospitals

Georgetown

Georgetown Hospital (GH)

1 Princess Anne Drive
Georgetown, Ontario
L7G 2B8
905-873-0111

Georgetown Hospital Foundation

905-873-4599

Milton

Milton District Hospital (MDH)

725 Bronte Street South
Milton, ON
L9T 9K1
905-878-2383

Milton District Hospital Foundation

905-876-7014

Oakville

Oakville Trafalgar Memorial Hospital (OTMH)

3001 Hospital Gate
(Dundas St. & Third Line)
Oakville, ON
L6M 0L8
905-845-2571

Oakville Hospital Foundation

905-338-4642

Table of Contents

Your Hospital Visit

Your Safety in Hospital	6
Your Accommodations:	
Hospital Rooms.....	7
Additional Charges.....	8
Your Hospital Bill	8
Alternative Level of Care and Co-payment Charges.....	8
Payment	9
Patient Phones and Entertainment Systems	9
Call Bells.....	10
Your Meals	10
Accessibility	11
Protecting Your Privacy.....	12
Release of Non-Clinical Information	12
Your Healthcare Team.....	12
Your Wishes	13
Consent to Treatment	13
Patient Inquiries	13
Care Concerns.....	13
Your Health Care, Be Involved	14-15
Smoke-Free Properties	16
Scented Products and Highly Fragrant Flowers.....	16
Balloons.....	16
Photography	16

For Your Visitors

Food & Retail	17
Parking	18

Additional Services

Oakville Hospital Footcare and Orthotic Centre	18
Connect Care Medical Alert Service	19
TLC – Tender Loving Corner Retail and Breastfeeding Clinic & Baby Boutique.....	19
Work-Fit Total Therapy Centre	19

Going Home

Discharge Planning Team	20
Preparing For Discharge.....	20

How Are We Doing?

Patient Questionnaires.....	21
Compliments	21
Concerns	21

Supporting the Hospital

Volunteers.....	22
Foundations.....	22

Telephone Directory

Community Supporters

PLEASE NOTE: We are constantly changing to meet your needs. The information presented here may be subject to change. If you require assistance accessing any of the information presented in this inpatient manual, please contact Patient Relations at 905-338-4138.

Your Hospital Visit

Your Safety in Hospital

Your safety is our priority. We will work closely with you to keep you safe. Below is a list of important safety tips.

1. Patient identification (ID)

For your safety we must verify your identity using two identifiers, usually your first and last name and date of birth.

Please expect to be asked for these identifiers and to have your wristband checked frequently throughout your time in hospital.

2. Check for care provider identification (ID)

All hospital staff, physicians, and volunteers must wear ID badges in the hospital.

3. Know your medications and allergies

You will be asked by a nurse, pharmacist or physician about all of the medications you take at home, including vitamins, herbal remedies and over the counter medications.

Always show your wristband to your healthcare provider to confirm your identity and ensure you are given the proper medication. In some care areas, your wristband will be scanned prior to each medication given.

When you are discharged, your list may need to be updated. Please take this list with you to your next visit with your care provider.

Important questions to ask about new medications

- What is the name of the new medication and why am I taking it?
- When and how do I take it? How long will I be on this medication?
- Are there any foods, drinks or activities I should avoid?
- What are the side effects? What should I do if I experience them?
- Will this new medication work safely with the others that I am taking?

Visit www.haltonhealthcare.com for a printable example medication list.

4. Help prevent infections

Remember to wash your hands with soap and water, or use an alcohol-based hand rub before/after eating, after you use the washroom, and before/after leaving your room.



It is important that your visitors wash their hands before entering and exiting your room.

5. Help prevent falls

You may feel dizzy, weak or unsteady or have some mobility issues, pain or discomfort during your hospital stay. You can help keep yourself safe by:

- Wearing non-slip shoes
- Using the call bell for assistance
- Asking for help

Your Accommodations: Hospital Rooms

While every effort will be made to honour your request for a private or semi-private room, our ability to do so will depend on the availability of rooms and the requirements of the entire patient unit.

For all accommodation inquiries, please call:

- Georgetown Hospital Admitting Office
905-873-0111 ext. 8523
- Milton District Hospital Admitting Office
905-878-2383 ext. 7017
- Oakville Trafalgar Memorial Hospital Accommodation Office
905-845-2571 ext. 4672

Standard Room

The standard patient room at our hospitals has four beds. The cost of this room is generally covered by provincial health insurance plans such as OHIP. Non-Canadian residents, patients who are not covered by provincial health insurance plans or those admitted to a self-pay procedure, will be required to pay for their visit.

Private and Semi-Private Rooms

These patient rooms have one (private) or two (semi-private) beds. Since these rooms are not covered by provincial health plans such as OHIP, there is an extra charge. Many patients have additional private insurance coverage, which may cover the cost of the room upgrade.

It is a good idea to check your insurance coverage before coming to the hospital.

If you do not have additional coverage under your supplemental insurance plan, and you request a private or semi-private room, you will be responsible for the extra charge.

Additional Charges

Provincial health insurance plans do not cover uninsured services, including but not limited to semi-private or private rooms, telephones, or items such as crutches, aerochambers, or fibreglass casts. Charges for these services are the responsibility of the patient.

Your Hospital Bill

The Ontario Health Insurance Plan (OHIP) covers most essential health care services provided to Ontario residents with valid OHIP cards. Canadian residents with health cards from other Canadian provinces are also covered. If you are insured in another province, we will process an inter-provincial claim on your behalf. Some health insurance plans will cover what OHIP does not. Read your insurance plan carefully to make sure you understand your coverage before you come to the hospital as we are not able to verify your private insurance coverage.

Additional fees are charged for items such as:

- Preferred accommodation (semi-private or private room)
- Ambulance
- Medical devices (such as crutches and splints)

Non-residents of Canada as well as Canadian residents without a provincial health card will be billed for all services and items received, typically through two bills – one from the hospital and one from the physician who provided care.

Alternative Level of Care and Co-payment Charges

A patient who no longer requires the acute care services of the hospital will be designated as an Alternative Level of Care (ALC) patient. The Social Worker or Discharge Planner on your unit will meet you prior to this time to discuss your discharge options based on the care needs identified by your health care team. If you require community support services or specialized rehabilitation services, with your consent, the necessary referrals will be made.

There have been significant investments in enhancing community support services in our region to help our patients return to their home, where they can continue to convalesce, at the time of discharge.

Patients whose care needs exceed that which can be reasonably provided in the community, and who are requiring a complex level of care, will be

charged a co-payment. These rates are set by the Ministry of Health and Long-Term Care. Information regarding these rates is available from our Finance Department or on the Ministry of Health and Long-Term Care website.

If you have any questions regarding ALC or co-payment, please ask to speak with the Social Worker or Discharge Planner on the unit.

Payment

Payment can be made by recognized credit cards, cash or cheque at the following locations at our hospitals:

- Georgetown Hospital - Admitting Department
- Milton District Hospital - Admitting Department
- Oakville Trafalgar Memorial Hospital – Finance Cashier located near the South Entrance

If you are discharged after business hours, the hospital will mail you a bill.

You can also pay your bill online at any time. Please visit www.haltonhealthcare.com and select “Pay A Bill” on the home page.

Patient Phones and Entertainment Systems

Georgetown Hospital

A pay-for-use telephone is available at your bedside. A rental television is provided at each bedside. To activate, turn it on and dial ext. 7789.

Milton District Hospital

A pay-for-use telephone and entertainment package is available on most inpatient units. If you want to purchase these services, activation can be done on the touchscreen device beside your bed. You can also dial ext. 7789 from the bedside device to activate services by phone.

Oakville Trafalgar Memorial Hospital

A pay-for-use telephone and entertainment package is available on most inpatient units. If you want to purchase these services, activation can be done on the touchscreen device beside your bed. You can also dial ext. 7789 from the bedside device to activate services by phone.

Calling out:

Local Calls: Dial "9", followed by the area code and the telephone number.

Long Distance Calls: must be charged to your calling card, home number, or placed as a collect call by dialing "9" and then "0" for the Bell Operator.

Calling in:

The hospital main numbers are:

GH: 905-873-0111 • MDH: 905-878-2383 • OTMH: 905-845-2571

Callers can be connected directly to your room by calling any one of the hospital numbers and entering your extension. To determine your phone's extension number, please call switchboard (0).

Call Bells

Should you need assistance, a call bell is attached to the wall beside your bed. This alerts staff to come to your room as soon as possible.

Your Meals

The food services team at Halton Healthcare provides nutritious meals that are prepared according to your individual needs.

Halal and Kosher Meal Choices:

If you require Halal, Kosher or other dietary modifications, please inform a nurse.

Oakville Trafalgar Memorial Hospital & Milton District Hospital

A Call to Order room service food delivery system is available to patients on most of our inpatient units.

When you are ready to dine, call room service by dialing ext. 3663. Call anytime between 7:00 a.m. and 6:00 p.m., and your meal will be delivered to your bedside within 45 minutes. Patients or their caregivers (on behalf of the patient) can order from the menu as long as the patient's diet allows for it.

Visitor Meals

Meals for visitors are available on all hospital inpatient units for \$10.00 per meal. MasterCard or Visa is accepted.

Visitors can select from our Special Guest Menu and can order meals by dialing ext. 3663 from 7 a.m. to 6 p.m. The meal will be delivered to the patient's hospital room.

Rehabilitation & Complex Transitional Care Units

Bedside meals are available for Rehabilitation and Complex Transitional Care (CTC) units at lunch and dinner.

Pre-selected meal trays are delivered to patients at breakfast.

A Diet Office Clerk will visit in the morning to obtain meal selections for lunch and dinner the following day.

Mental Health Units

Adult Mental Health

A continental buffet breakfast is available in the dining room every morning from 8:00 a.m. – 9:45 a.m. Pre-selected meal trays are delivered to the dining room at set times at lunch and dinner.

Child & Adolescent Mental Health Unit

A modified room service menu is available for our patients on the Child & Adolescent Mental Health Unit. Patients can make selections for all meals for the following day. Meal trays are delivered to the dining room at set times for all meals.

Georgetown Hospital

A hostess meal delivery service is available on our inpatient units.

Meal Tray Service:

Breakfast: 7:30 a.m. to 8:30 a.m.

Lunch: 11:30 a.m. to 1:00 p.m.

Dinner: 4:30 p.m. to 6:00 p.m.

Accessibility

Halton Healthcare strives to eliminate barriers that might limit equitable and accessible care for our patients and their families, in compliance with all relevant laws and regulations including the *Accessibility for Ontarians with Disabilities Act* and the Ontario Human Rights Code.

This includes assistive devices and the use of service animals and support persons. If you require accommodations, please speak with your nurse.

For any inquiries or feedback about accessibility at Halton Healthcare, please contact Patient Relations at 905-338-4138.

Protecting Your Privacy

Halton Healthcare is committed to keeping your personal health information private and confidential. Clinical information collected in support of the treatment you receive at Halton Healthcare hospitals will only be disclosed to authorized individuals who are in your circle of care.

You have the right to access your health record. Please speak with a member of your care team if you have questions.

Release of Non-Clinical Information

Non-clinical information about your visit (i.e. your name, address and location within the hospital) may be released in order to assist visiting family, friends and your faith community to locate you. This may also be used to conduct fundraising campaigns through the hospital's respective fundraising foundations, and/or conduct patient satisfaction surveys.

If you wish to be excluded from fundraising initiatives or satisfaction surveys, please notify staff when you are admitted.

If you wish your presence in hospital to be concealed, please notify a member of your care team.

Your Healthcare Team

You will meet many members of your health care team during your stay and each has a different role in your care. If your family physician does not have privileges at the hospital, you will be assigned a hospitalist, who is a physician that directs your care while you are in hospital.

Patient Care Manager

The Patient Care Manager is responsible for patient care on your unit. If you have any concerns about your care, ask to speak to the Patient Care Manager.

Ethicist

While in hospital, you may be faced with making difficult treatment decisions for yourself or a family member. The Ethicist's role is to help you and your healthcare team explore the ethical aspects of treatment decisions. To speak with the Ethicist, please call ext. 6165.

Spiritual and Religious Care Providers

Spiritual Care advisors offer spiritual and emotional support to patients of all faith traditions. Spiritual Care providers can be contacted through your nurse.

Volunteers

Halton Healthcare volunteers enhance the quality of care at our hospitals by supplementing the services of the hospital by assisting patients, staff and physicians.

Your Wishes

It is important that you have a Substitute Decision Maker (SDM) in case you become seriously ill and incapable of making decisions about your medical care.

Discuss your thoughts and preferences with your family, and set them down in writing so your own words can speak for you, even if you cannot. Your doctor, nurse, clergy or lawyer can help you obtain more information.

Consent to Treatment

You or your Substitute Decision Maker (SDM) may be asked to provide consent to treatment and asked to sign a consent form.

Before you give consent, the purpose of the treatment, risks and benefits should be explained by a physician or members of your treatment team.

Patient Inquiries

Please assign a family member or friend to be the main contact who communicates with the patient care unit. Information about your health will only be released to any individual with your expressed consent.

Care Concerns

If you have concerns please speak with your nurse, nurse-in-charge, Patient Care Manager or physician.

If your concern is not resolved to your satisfaction, please contact Patient Relations at ext. 4138 or at patientrelations@haltonhealthcare.com

Your Health Care, Be Involved



Be involved in your health care. Speak up if you have questions or concerns about your care.

One of the keys to getting the best health care is to be an active member of your health care team. This means taking part and being involved in every decision about your care. This also means asking a member of your health care team questions, so that you can make informed choices. It is often helpful to bring a family member or friend with you when you talk to your health care team.



Tell a member of your health care team about your past illnesses and your current health condition.

You are the one who knows the most about your health. Tell the members of your health care team everything you can, even if you think they already know, and even if you think it is not important.



Know what medicines you are taking when you are in hospital or attend a medical appointment.

Some medicines combine with each other in your body and can produce bad reactions. To protect you, your health care team must know about everything you take including the drugs you take with a doctor's prescription. It also includes other medicines you buy, such as: vitamins, herbal remedies, food supplements and "over the counter" or non-prescription medicines.

Please keep a list of everything you take and keep this list up to date in the hospital and bring it with you to any medical appointments. Your healthcare provider can help you make this list.



Tell a member of your health care team if you have ever had an allergic or bad reaction to any medicine or food.

If you get sick, your health care team may have to act fast. Before they give you any medicine, they need to know if you could have a bad reaction to it. That's why you should tell them in advance about any allergy or reaction you have ever had to any medicine or food.

Reactions can include rashes, headaches, breathing trouble, and feeling sick. Because some medicines have food in them (such as the eggs used in the flu shot), be sure to talk about your food allergies too. Tell a member of your team right away if a new medicine makes you feel unwell. If you do not know if you have allergies, you can get tested.



Make sure you know what to do when you go home from the hospital or from your medical appointment.

When you are getting ready to go home from the hospital or after a medical treatment ask as many questions as you can to make sure you understand what treatment you received; whether you will have to pick up a prescription before you go home, the type of care you will need at home and if you will need someone to stay with you, what symptoms to watch for and who to call if something does not feel right.

You can write this information down or it may be helpful to have a family member or friend with you. They can help you to write down everything you should know about your care.

Smoke-Free Properties

Smoking is prohibited on Halton Healthcare properties and in personal vehicles while on hospital property. Products made with tobacco/cannabis that may be smoked, vaped, inhaled or chewed are prohibited. In addition to not smoking we require people not to have any tobacco/cannabis products visible while on Halton Healthcare property in order to reduce tobacco/cannabis triggers. We thank everyone who works or visits our hospitals for respecting this healthy initiative.



Scented Products and Highly Fragrant Flowers

Perfume, after-shave cologne or other scented personal care products are not permitted in the hospital as some people are allergic to them. Please do not bring highly fragrant flowers, such as hyacinths or lilies, into the hospital as they can trigger allergic reactions.



Balloons

Latex balloons are not permitted in the hospital, as some people can have severe allergic reactions to them. Mylar balloons are welcomed.



Photography

To protect the privacy of all individuals, photographs cannot be taken of other patients or staff members without their consent.



For Your Visitors

Families play an important part in the healing process and safety of our patients.

Visiting Hours

Family members/partners in care are encouraged to visit at any time dependent on patient wishes. Quiet time is designated from 10 p.m. until 7 a.m. to promote a restful healing environment for our patients.

Overnight stays for the identified family/partners in care will be supported where possible.

After-hours access to our hospitals:

Georgetown Hospital (9:00 p.m. – 6:00 a.m.): Entrance through the Emergency Department only.

Milton District Hospital (8:00 p.m. – 6:00 a.m.): Entrance through the Maternal Newborn Entrance and Emergency Department only.

Oakville Trafalgar Memorial Hospital (10:00 p.m. – 5:30 a.m.): Entrance through the South Entrance and the Emergency Department only.

Entrance from the parking garage through the covered walkway to the building closes at 10 p.m. The hospital doors and parking garage covered walkway can be exited at any time.

Food & Retail

Georgetown Hospital



TRINKETS & TREATS
GIFT SHOP

Milton District Hospital



Oakville Trafalgar Memorial Hospital



BESTBUY EXPRESS
KIOSK



FIRST ONTARIO
CREDIT UNION

Automated Teller Machines (ATMs) are located in various locations at all three hospitals.

Parking

Many parking options are available to accommodate patients during their stay in hospital.

Parking fees are subject to change, and can be viewed at our pay stations in all three hospitals.

Visitors parking at our hospitals will receive a parking ticket upon entry into the lot. Please pay at one of the pay stations before exiting the hospital.

Parking Passes

Patients and visitors that regularly visit a Halton Healthcare hospital may purchase a value pass (available in 5, 10, 30 and 100 day options).

- Value passes can be purchased from the parking cashier at OTMH and MDH or from the admitting cashiers at GH.
- Value passes purchased at any Halton Healthcare hospital can be used in any gated parking lot at all three Halton Healthcare hospitals.

For more information on value pass options and prices, please visit our Parking Offices at OTMH and MDH. Information is also available on pay stations and online at www.haltonhealthcare.com

Additional Services

Oakville Hospital Footcare and Orthotic Centre

The Oakville Hospital Footcare and Orthotic Centre provides footcare services to patients suffering from various foot problems. Some of the services and treatments offered include diabetic footcare and custom orthotics.



Two locations in Oakville:

- OTMH: To book an appointment, please call 905-618-0162.
- North Service Rd: To book an appointment, please call 905-338-4669.

Connect Care Medical Alert Service

Connect Care allows individuals to remain living safely and independently in their own home for as long as possible. A simple press of our waterproof button, worn as a bracelet or pendant connects you to our 24/7 monitoring centre where help is dispatched immediately.



For more information, please call 905-338-4357 or Toll Free 1-800-665-7853.

www.ConnectcareMedicalAlert.ca

TLC – Tender Loving Corner Retail and Breastfeeding Clinic & Baby Boutique (Oakville and Milton Hospitals)



TLC provides breast pump rentals and purchases and is staffed by the Lactation Consultants from the Breastfeeding Clinic.

- Oakville TLC Breastfeeding Clinic and Baby Boutique:
905-338-4131
- Milton TLC Breastfeeding Clinic and Baby Boutique:
905-878-2383 ext. 7610

Work-Fit Total Therapy Centre

Work-Fit provides a wide range of rehabilitation treatments including physiotherapy, chiropractic services, massage and occupational hand therapy.



For more information, visit www.WorkfitPhysiotherapy.ca or call:

- GH Clinic - 905-873-4598
- MDH Clinic - 905-876-7022
- OTMH Clinic - 905-845-9540

Going Home

Discharge Planning Team

Our Discharge Planning team is here to assist and support you in making plans for your discharge. They will meet with you early in your admission, and discuss community support services and resources available to meet your post discharge needs. If you have not met with one of our Discharge Planners and would like to do so, please call the team at ext. 4624.

Preparing For Discharge:

Our goal is to provide quality care in a timely fashion and help you to return home as soon as you are medically ready for discharge. While our normal discharge time for medical and surgical units is between 10:00 a.m. and 11:00 a.m., discharge may occur at any time until 10:00 p.m. In order to make this transition as smooth as possible, please:

- Identify a family member or friend who can help transport you home.
- Review your discharge information, and talk to your nurse if you have any questions or concerns.
- Fill prescriptions for medications.

Transportation Home

You are responsible for making your own transportation arrangements home. If you require assistance, speak with your nurse before discharge. Please note there are private services that provide transportation options for a fee.

Personal Belongings

Send all belongings home with a family member except those items you absolutely require and ensure you take all belongings with you when you are discharged. The hospital does not assume responsibility for any lost personal items.

Home and Community Care Mississauga Halton Local Health Integration Network (MH LHIN)

Home and Community Care (formerly CCAC) connects you to the services you may need by providing health care at home, at school and in the community. Home and Community Care helps you maintain independence in your home with dignity and also connects you to the right long-term care placement when living independently is no longer an option.

They are also a resource for community based services like meal delivery, transportation and day programs. To find out more, talk to your healthcare provider about this service or contact Home and Community Care directly. They are open seven days a week, 365 days a year. Call 310-2222 (no area code required) or visit healthcareathome.ca/mh

How Are We Doing?

As an organization committed to patient and family centered care, it is important for us to know what your hospital experience was like.

Patient Questionnaires

A patient questionnaire may be mailed to you at home after your discharge from the hospital. Your comments are important to us. They will help us monitor the quality of our services, tell us what we are doing well and provide ideas on how to improve our patient and family care.

Compliments

We all like to know when we are doing a good job. If you and your family are happy with the care and service we provided, please let us know. We will use your information to recognize our staff and share your compliments with our organization.

Concerns

We also want to hear from you if you feel we could have done something better. All patient and family feedback provides us with an opportunity for learning. We will use your information to review our practices and make improvements when required.

If you wish to share your compliments or concerns following your discharge, contact the Patient Relations office at 905-338-4138, email patientrelations@haltonhealthcare.com or write to:

Patient Relations, Halton Healthcare
3001 Hospital Gate, Oakville, Ontario L6J 3L7

Supporting the Hospital

Volunteers

Our volunteers help enhance the patient experience at our hospitals by providing valuable supplemental services in both direct and indirect patient care.

If you are interested in volunteering or fundraising, check out our website: www.haltonhealthcare.com or Email:

Georgetown Hospital
ghvolunteer@haltonhealthcare.com

Milton District Hospital
mdhvolunteer@haltonhealthcare.com

Oakville Trafalgar Memorial Hospital
volunteer@haltonhealthcare.com

Foundations

Each of our hospitals is supported by its own foundation in its community – the Georgetown Hospital Foundation, the Milton District Hospital Foundation and the Oakville Hospital Foundation.

If you would like to make a donation to your hospital, please contact your community's hospital foundation:

Georgetown Hospital Foundation
1 Princess Anne Drive
Georgetown, Ontario, L7G 2B8
Tel: 905-873-4599
www.georgetownhospitalfoundation.ca

Milton District Hospital Foundation
725 Bronte St. South
Milton, Ontario, L9T 9K1
Tel: 905-876-7014
www.mdhf.ca

Oakville Hospital Foundation
3001 Hospital Gate
Oakville, Ontario, L6M 0L8
Tel: 905-338-4642
www.oakvillehospitalfoundation.com

Telephone Directory

Patient Locating/Information Desk: 905-338-4637

Georgetown Hospital (GH) Main Number: 905-873-0111

Milton District Hospital (MDH) Main Number: 905-878-2383

Oakville Trafalgar Memorial Hospital (OTMH) Main Number: 905-845-2571

Accommodations/Admitting

GH Ext. 8523

MDH Ext. 7017

OTMH Ext. 3720

Breastfeeding Clinic

MDH Ext. 7610

OTMH Ext. 4131

Mississauga Halton Home and Community Care

310-2222 (no area code required)

GH 8565

MDH 7009

OTMH 4625

Discharge Planning

GH 8285

MDH 7338

OTMH 4624

Gift Shops

GH Ext. 8286

MDH Ext. 7329

OTMH Ext. 2380

Hospital Foundations

GH Ext. 8221

MDH Ext. 7014

OTMH Ext. 4642

Patient Relations

Patient Relations

Advisor Ext. 4138

Oakville Hospital Footcare

OTMH 905-618-0162

North Service Rd. 905-338-4669

Security

GH Ext. 8177

MDH Ext. 7348

OTMH Ext. 2950

Social Work

GH Ext. 8285

MDH Ext. 7337

OTMH Ext. 4624

Spiritual Care

GH Ext. 8419

MDH Ext. 7319

OTMH Ext. 6767

Television

(to activate) Ext. 7789

Work-Fit Physiotherapy

GH 905-873-4598

MDH 905-876-7022

OTMH 905-845-9540

For Services not listed here: call the main hospital number or "0".

Community Supporters

Halton Healthcare is extremely grateful to all the community supporters for making this Patient Handbook possible at no cost to the hospital.

Please note, an advertisement in this handbook does not imply an endorsement by Halton Healthcare.

Accommodations

Best Western - Halton Hills 26

Sheridan Residence & Conference Centre..... 28

Community Support

Acclaim Health..... 26

Home Health Care Services

Acclaim Health..... 26

Adjust to Home Health 28

Bayshore Home Health 25

Spectrum Health Care 29

Member of Parliament

Michael Chong, MP 28

Optometrists

Dr. Caroline Teske & Associates 26

Patient Transportation

Spectrum Patient Services..... 29

Pharmacy

Young's Pharmacy 25

Public Health Programs

Halton Hills Recreation..... 26

Retirement Residences

Amica Mature Lifestyles..... 27

Senior Care

Seniors for Seniors..... 29

Support Services

Halton Women's Place 28

YOUNG'S PHARMACY AND HOMECARE

- TRAINED AND CERTIFIED STAFF
- SCOOTERS / WHEELCHAIRS / ROLLATORS / WALKERS
- SEATING • BATH AIDS • OSTOMY SUPPLIES
- COMPRESSION SOCKS FOR PROPER CIRCULATION
- EXTENSIVE LINE OF BRACES
- SLEEP APNEA SUPPLIES INCLUDING CPAP UNITS AND MASKS
- ADP / DVA / WSIB / ODSP FUNDING AVAILABLE
- RENTABLE ITEMS INCLUDING: WHEELCHAIRS, ROLLATORS, BATH SEATS, CRUTCHES, AND MORE
- WOUND CARE DRESSINGS, FIRST AID CLASSES

*...more reasons to make **our** pharmacy **your** pharmacy!*



47 MAIN STREET SOUTH
GEORGETOWN, ON

905.877.2711

www.youngspharmacy.com



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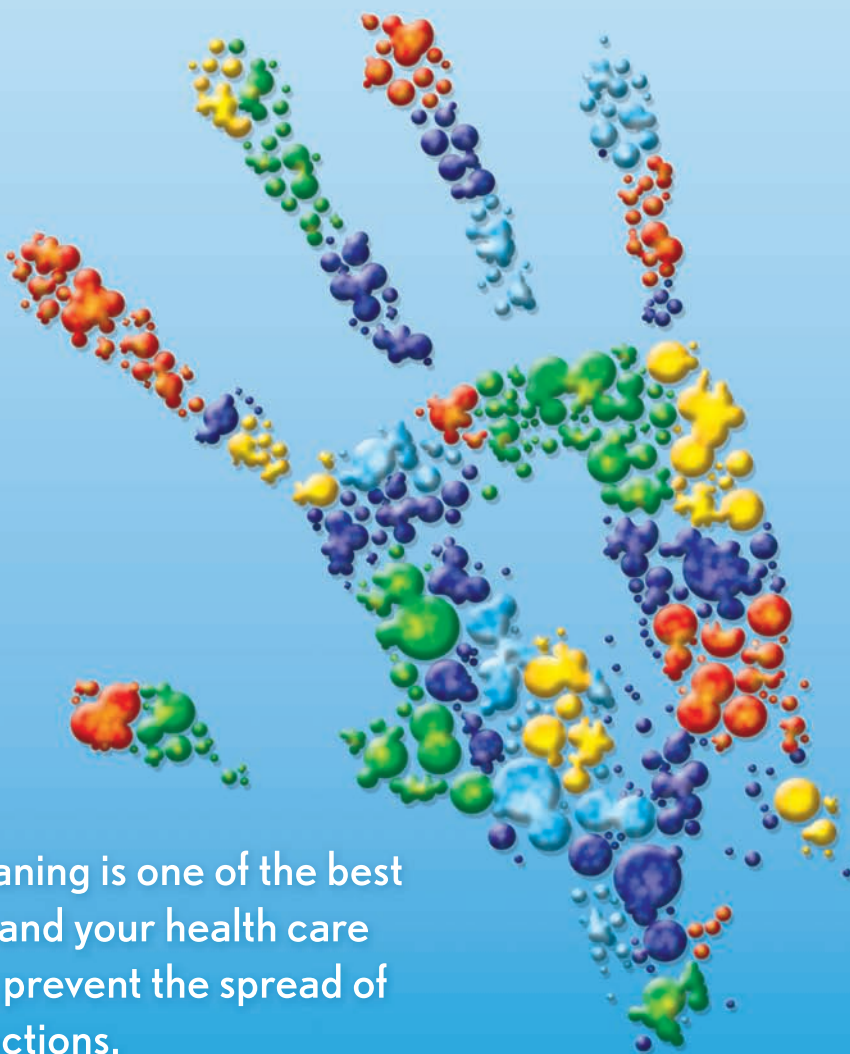
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